



CENTRAL AGRICULTURAL DEVELOPMENT INSTITUTION (CAGDI)

TERM OF SERVICE

Section - 1

Terms and conditions for the Farmer Service Center or Mini Collection Center or Milk Collection Center proposed by the Central Agricultural Development Institution

- 01.** Central Agricultural Development Institution will ensure purchase of food grains or milk or milk products or institutionally covered items of registered farmers only at minimum support or other support prices etc.
- 02.** It will be mandatory for the Central Agricultural Development Institution to adopt Aadhaar based registration process of registered farmers.
- 03.** The registration process can be done free of cost by the Central Agricultural Development Institution through online medium or at the Farmer Service Center / Mini Collection Center / Milk Collection Center established at the Gram Sabha or Nyaya Panchayat level.
- 04.** Under the One District One Product Scheme by the Central Agricultural Development Institution, the covered commodities, milk etc. products as well as covered food items related to institutional agriculture and allied areas or regions will be included.
- 05.** It will be mandatory to include the nomination number of the center operator nominated by the Central Agricultural Development Institution. It will be mandatory to mention the detailed description of the center in-charge selected by the center operator nominated by the Central Agricultural Development Institution.
- 06.** It will be mandatory to adopt online monitoring method including CCTV for the entire purchasing process at the Farmers Service Center/Mini Collection Center/Milk Collection Center established by the Central Agricultural Development Institution.
- 07.** Nyaya Panchayats of Uttar Pradesh will be included in the second quarter of the first phase of the financial year 2024-25 by the Central Agricultural Development Institution.



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08. In the third quarter of the first phase of the financial year 2024-25, the Central Agricultural Development Institution will give first priority to about one hundred and ninety types of agricultural and allied sectors or regions of the Indian nation including the state of Uttar Pradesh and other states like Maharashtra, Madhya Pradesh, Rajasthan. Covered food items will be included.

09. After purchasing agricultural raw produce in the accounts of farmers registered by the Central Agricultural Development Institution, direct benefit transfer will be done by the center in-charge within 12 to 32 hours on working days by linking the account of the pre-registered farmer through NEFT or RTGS. It will be mandatory to make the payment through the account itself.

10. After the purchase of raw milk products by the Central Agricultural Development Institution, direct benefit transfer will be made to the accounts of farmers registered by the Center in-charge within 12 to 32 hours on working days, to pre-registered farmers or members or self-help group members or farmer producer group members or cooperative society members or By linking the member's account through NEFT or RTGS. It will be mandatory to make payment through the account itself.

11. The center operator should make easy arrangements to get information about any irregularity through online medium as well as through complaint form and get information from registered farmers or members or self-help group members or farmer producer group members or cooperative society members or members. Will be mandatory.



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11. The center operator should make easy arrangements to get information about any irregularity through online medium as well as through complaint form and get information from registered farmers or members or self-help group members or farmer producer group members or cooperative society members or members. Will be mandatory.

12. It will be mandatory to make the complaint through the code of Farmer Service Center / Mini Collection Center / Milk Collection Center established by the Central Agricultural Development Institution by the designated center operator during working hours of 12 to 32 hours. In case the complaint is not processed by the nominated center operator within 12 to 32 hours of working hours through the code of Farmer Service Center / Mini Collection Center / Milk Collection Center established by the Central Agricultural Development Institution, the district administration or the officer nominated or authorized by the district administration. Or it will be done by an authorized officer. The center operator will be fully responsible for any irregularities.

Note -: The terms and conditions for the Farmer Service Center or Mini Collection Center or Milk Collection Center proposed by the Central Agricultural Development Institution are subject to change on the basis of seasonal or geographical changes. The jurisdiction of any dispute arising in this matter will be Lucknow, Uttar Pradesh.